

## Portsmouth, VA Fire Damage Restoration & Remodel

### THE CALL:

In July 2018, a devastating fire destroyed a residential family home. The fire started while the homeowner was working on pottery, and the oxyacetylene torch fell, igniting the entirety of the garage. Even though the fire department was promptly on the scene, the damage encompassed the entirety of the garage. After a safe evacuation and securing the property with boards and tarp, the fire reignited later that night inside the walls, spreading quickly to the remainder of the home.



### COMPLICATIONS FROM THE START:

- **Heavy Water Damage:** Fire suppression efforts left the second floor completely saturated, causing joists and supports to weaken under waterlogged contents.
- **Structural Instability:** Immediate tarping and stabilization were required to prevent further collapse of the damaged home.
- **Personal Content:** The home was filled with personal belongings requiring careful sorting, packing, and removal before structural work could begin.



### OUR SOLUTION:

Jenkins Restorations provided full restoration and general contracting services, including design, construction, and upgrades to accommodate the homeowner's needs.

- **Accessibility Improvements:** Converted the scorched garage into a master suite with an attached bathroom to accommodate the homeowner's mobility needs and minimize stair usage.
- **Upgraded Interior:** Upgrades included a custom kitchen with state-of-the-art appliances, recess lighting throughout the home, and custom bathroom tiling.
- **Energy Efficiency:** Replaced traditional water heater with a tankless system for modern efficiency.
- **Custom Work:** Custom keystones were created for the brickwork above windows, maintaining the home's symmetrical design.

Despite the logistical complexity of managing content removal, reconstruction, and design upgrades simultaneously, the Jenkins team's proactive approach and close collaboration with subcontractors allowed the project to move forward without major delays. Our dedication to excellence and problem-solving turned a devastating fire loss into an opportunity to deliver a safer, more functional, and beautifully upgraded home.



### 24/7 Emergency Response

**888.450.6580**

[www.jenkinsrestorations.com](http://www.jenkinsrestorations.com)

**HQ LOCATION** 3750 Centerview Dr. Chantilly, VA 20151

### SERVICES

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|---------------------------------|----------------------------------|
| Wind & Storm Damage Restoration | Mold Removal & Environmental     |
| Contents & Structural Cleaning  | Water & Flood Damage Restoration |
| Residential Services            | Fire & Smoke Damage Restoration  |
| Commercial Services             | Emergency Services               |